#### 1) Self-Help Guide

#### A) Check in and Check out times

Check-in time	Check-out time
3pm onwards	By 10am

#### B) Self-check in procedures

- 1. A password will be issued to the applicant one week before the check-in date by text message to the applicant's mobile phone number, together with this Self-Help Guide, the "Inventory List" (page 5) and "How to Get There" (page 7). This password is for you to gain entry to the lodge through the digital lock on the main door. The password is only valid for the duration of the booking period.
- 2. On the day of check-in, follow the route indicated in "How to Get There" to arrive at the main door of the lodge.
- 3. <u>Touch the screen and hold for 2 seconds</u> to activate the touchpad of the digital lock (Picture 1). Enter the password sent to the applicant's mobile phone. *If you are unable to unlock after 3 successive attempts, please call 8128 5003 for help.*
- 4. Once the digital lock is unlocked, open the lid to retrieve the key (Picture 2). The key is for access to all doors within the lodge. After entering, please check through the Inventory List, should you find any damaged or missing items or building defects, please send us the photo and description by text message to 8128 5003 by 4pm on the day of check-in.

Picture 1



Picture 2



- 5. In case you need additional cutlery or disposable bedlinen during your stay, we have provided them for purchase in a locked cabinet. If you use them during your stay, after check-out, we will charge the cost of the item/s to you by deducting from your security deposit. The password for the number lock of this "Pay-Per-Use" cabinet (Picture 3) is 123.
- 6. Please check the List of pay-per-use items within the cabinet, should you find any damaged or missing items, send us the photo and description by text message to 8128 5003 by 4pm on the day of check-in.

Picture 3



#### C) Dos and Do NOT during your stay

- 1. FOOD If you are bringing raw food for cooking, please ensure they are cold packed to last the journey up to the check-in time when you will have access to the lodge.
- 2. WATER Please boil the water before drinking. Use only what you need. Don't use the tap water for water games.
- 3. DINING Individual forks, spoons, bowls, plates and cups are not provided, please bring your personal cutlery set. Do wash the kitchenware and utensils before using.
- 4. TOILETRIES Do bring all toiletries, towels and additional toilet paper for the duration of your stay.
- 5. MEDICAL There is no medical facility or personnel on the island. Please bring your own first aid kit and medical supplies. For large groups, bring along a qualified first aider or paramedic. For emergencies, call 995 or 999. For non-emergencies, you may consider taking the scheduled ferries or engaging a private boat operator.
- 6. ACTIVITIES Do confine your camping or group activities within the campsite to avoid alarming or disturbing the general public. Please note that events on the islands are subject to approvals and permit from the Singapore Police Force (SPF) and/or Temporary Occupation Licence (TOL) from SLA may be required.



- 7. POWER Do conserve electricity. Do switch off the power when you don't need it. Don't overload the electrical supply with multiple electrical appliances, this may cause a power trip. In the event of power failure, we seek your understanding that technicians will only be available from 9am to 4pm. During non-working hours, we will attend to you the next day.
- 8. FIRE SAFETY Don't set up campfire or open fire within the campsite. Please use the BBQ pits provided and clean up after use. In the event of a fire, please use the fire extinguishers provided. If unmanageable, please evacuate to the jetty area and call 995 or 999.
- 9. NATURE Please leave the wildlife, flora and fauna alone, don't remove or feed them. Do apply sun screen and insect repellent.

#### D) Self-check-out steps

- Arrange all inventory back to their original positions as labelled on the kitchen cabinets and take photographs of the inventory using the photo points marked with yellow footprints on the floor. This is to facilitate the process for verifying lost and/or damaged items. Send the photographs taken to 8128 5003 by 10am on the day of check-out.
- 2. After check-out, should there be any inventory found missing or damaged, we will deduct from the security deposit according to the unit cost listed in the Inventory List.
- 3. Switch off all electrical appliances, close all windows and lock all doors.
- 4. Check-out by <u>returning the key</u> to the digital lock.

#### E) Other Information

#### 1. SLEEP

- a. Otter Please bring your own sleeping bags to rest on the raised platforms as no bed/bedding is provided. You may want to bring a yoga mat or inflatable bed for added comfort.
- b. <u>Dolphin</u> and <u>Turtle</u> Beds, mattresses, bedlinen will be provided; you may want to bring your own sleeping bag as a blanket or for added comfort.
- c. <u>Eagle</u> Beds, mattresses, and a set of disposable bedlinen will be provided. You may want to bring your own sleeping bag as a blanket or for added comfort.

#### 2. BBQ PIT

- a. Otter, Dolphin and Turtle 2 BBQ pits at each lodge.
- b. Eagle 1 BBQ pit.
- 3. Only Eagle is fitted with air-conditioners; the rest of the lodge are fitted with fans.
- 4. Mobile phone reception is weak or intermittent at some locations on the island. There is no Wi-Fi on the island.



### 5. Our recommended packing list

S/no.	Items					
1	Personal fork and spoon					
2	Mug					
3	Plate / Mess tin					
4	Toiletries e.g. soap, shampoo, toilet paper, sanitary bag					
5	Sleeping bags / Inflatable beds					
6	Blankets					
7	Sponge and dishwashing liquids					
8	Insect repellent					
9	Sunscreen / body lotion					
10	First-aid kit or medical supplies					
11	Torchlight					
12	Raincoat / umbrella / poncho					
13	Plenty of food and snacks, cooking seasoning and					
	condiments					
14	Any other items to make your stay comfortable! Pack as					
	you would for an outdoor camping trip.					





## 2) Inventory list

# St John's Island Lodge - OTTER

Items	Quantity (no.)	Unit cost (\$)	Items	Quantity (no.)	Unit cost (\$)
Dormitory Block 16A			Key	1	
Mirror	1		Dustpan	1	
Broom	1		Fire extinguisher *	2	
Metal cabinet c/w number lock	1				
Kitchen Block 16					
Induction hob	2		Chopping board – Plastic L10"xW13"xH1/2"	2	
Refrigerator (300L)	1		Rice Ladle	2	
Freezer (188L)	1		Soup Ladle (30cm)	2	
Electric rice cooker 5.6L	1		Frying Ladle (35cm)	2	
Stainless Steel Frying Pan (28cm dia)	2		Large plate (25cm dia)	10	
Stainless Steel Pots c/w lid (28cm dia)	3		Soup bowl (25 cm dia)	10	
Stainless steel Tea Pot (2L)	2		Plastic water jug (2.5L)	3	
Electrical kettle (4.8L)	2		Vegetable knife (21 cm)	2	
Chopping Knife (20 cm)	1		Мор	1	
Can opener	2		Dustpan	1	
Broom	1		Serving fork (34cm)	2	
Water pusher	2		Serving Spoon (34cm)	2	
Fire Extinguisher*	1				•



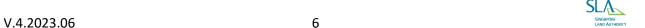


## St John's Island Lodge - OTTER

Items	Quantity (no.)	Unit cost (\$)	Items	Quantity (no.)	Unit cost (\$)
Dining Area					
Dining Table	9		Bench	18	
Classroom					
Whiteboard (1.8m x 1.2m)	1		Fire Extinguisher*	1	

<sup>\*</sup>cost of refill if being discharged

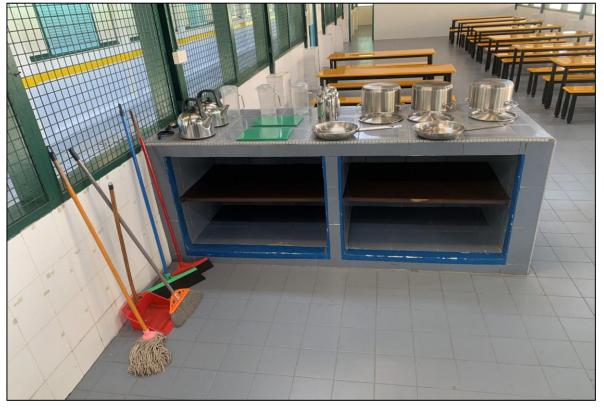
Should you find any damaged or missing items or building defects, please send us the photo and description by text message to 8128 5003 by 4pm on the day of check-in. After check-out, should there be any inventory found missing or damaged, we will deduct from the security deposit according to the unit cost listed in the Inventory List.



#### **Inventory layout**

- 1. Arrange all inventory back to their original positions as labelled on the kitchen cabinets and take photographs of the inventory using the photo points marked with yellow footprints on the floor.
- 2. Send the photographs to 8128 5003 by 10am on the day of check-out.







## 3) How to get there



